

# Microsoft Outlook Level II

In this course, learn how to configure mail accounts, perform advanced searches, control spam with filters, automate tasks with rules, and develop advanced calendar and contact management skills. Customize your communication system to suit your work style.

Group classes in Live Online and onsite training is available for this course. For more information, email [onsite@graduateschool.edu](mailto:onsite@graduateschool.edu) or visit: <https://sdfm.graduateschool.edu/courses/outlook-level-2>



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## Course Outline

### Working with Messages

- Hyperlinks
- Equations
- Symbols
- Horizontal Lines
- Tables
- Review exercise

### Message Settings and Options

- Importance
- Sensitivity
- Delivery Options
- Manage Multiple Accounts
- From Option
- Language Options
- Advanced Options in Outlook
- Review exercise

### Managing Messages

- Sorting Messages - Basic
- Sorting Messages – Advanced
- Filter Messages
- Outlook Search
- Advanced Find Dialog box
- Search Folders
- Custom Search Folder

- Review exercise

## **Mailbox Management**

- Junk E-mail Settings
- Safe Senders List
- Safe Recipients List
- Blocked Senders List
- Message Formats
- Mailbox Cleanup
- Review exercises

## **Creating Inbox Rules**

- Automatic Replies
- Automatic Reply Rules
- Conditional Formatting
- Rules Wizard
- Quick Steps
- Quick Steps commands
- Review exercise

## **Managing Contacts**

- Import Contacts
- Address Book
- Edit Business Cards
- Forward Contacts
- Share Contacts
- Review exercises

## **Advanced Calendar Management**

- Customize Work Time
- Appointment/Meeting Options
- Calendar Appearance
- View Multiple Calendars
- Multiple Calendar Overlay
- Meeting Invitation Management
- Rules for Meeting Responses
- Tracking Meeting Responses
- Review exercises

## **Tasks**

- Viewing Tasks
- Task Details
- Assign a Task
- Respond to an Assigned Task
- Status Report
- Task Options

- Review exercises
- Outlook – Shortcut Glossary