

# Leadership (LEAD) Course (Self-Paced)

In today's dynamic work environment, effective leadership and the ability to foster collaborative teams are crucial skills. This course provides a comprehensive exploration of effective leadership, conflict management, multi-generational teamwork, and team development. Participants will gain a deep understanding of leadership styles, traits, as well as strategies for managing conflicts and leading teams. They will also learn about the benefits and challenges of working with multiple generations and how to foster collaboration within teams. Through engaging activities and real-world examples, participants will develop the essential skills needed to succeed as leaders in today's dynamic work environments.

Group classes in Live Online and onsite training is available for this course. For more information, email [onsite@graduateschool.edu](mailto:onsite@graduateschool.edu) or visit: <https://sdfm.graduateschool.edu/courses/leadership-lead>



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## Course Outline

- Module I: Types and Causes of Conflict
- Module II: Qualities of Effective Leadership
- Module III: Leadership Styles and Characteristics
- Module IV: Implementing Conflict Management Strategies
- Module V: Benefits and Challenges of Multigenerational Teams