

Leadership Essentials Course (Self-Paced)

Unlock your ability to lead effectively with this in-depth course. Learn the difference between leading and managing; explore proven techniques to communicate effectively; think strategically; and move from a reactive environment to a proactive one.

Group classes in Live Online and onsite training is available for this course. For more information, email onsite@graduateschool.edu or visit: <https://sdfm.graduateschool.edu/courses/leadership-essentials-online>



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Course Outline

Module 1

What Is A Leader?

Module 2

Leading One's Followers

Module 3

The Leader's Environment

Appendix A: Glossary of Terms

Appendix B: Recommended Readings

Appendix C: Leadership Action Plan

Appendix D: Knowledge Check Solutions

Appendix E: Executive Order—Streamlining Service Delivery

and Improving Customer Service

Appendix F: Website References