COURSE SYLLABUS

AI for Government Leadership and Management

Participants will analyze real-world case studies, engage in executive-level discussions, and develop action plans for aligning talent, technology, and mission outcomes. The course emphasizes actionable strategies to foster an adaptable, future-ready workforce and sustain public trust in the age of intelligent automation.

Group classes (Live Online) and onsite training are available for this course. For more information, email onsite@graduateschool.edu or visit: https://sdfm.graduateschool.edu/courses/ai-federal-leadership-management



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Course Outline

Module 1: AI and the Future of Government Work

- Identify the drivers of AI in the public sector.
- Explore current and emerging types and use cases for AI at all levels of government.
- Identify challenges and risks unique to AI-enabled service delivery.
- Evaluate early 'quick win' opportunities for mission-driven innovation.

Module 2: Strategic Leadership and Talent Management for the AI Era

- Explore a strategic model that aligns AI innovation with public impact.
- Evaluate AI projects based on mission value, feasibility, and risk.
- Identify emerging skills/competencies/roles in AI.
- Redesign traditional roles to leverage AI-augmented workflows.

Module 3: Leading Change while Fostering Engagement and Trust

- Apply change management models to overcome resistance and lead cultural change during AI adoption.
- Map stakeholders and engage them early to build buy-in.
- Examine responsible AI principles of trustworthy AI within a mission-focused context.
- Establish verification processes to mitigate technical risks and model hallucinations.

Module 4: Executive Decision-Making and Action Planning with AI

- Apply frameworks to build institutional accountability for AI systems.
- Standardize the executive decision-making process for AI-informed actions.
- Draft a formal AI governance policy tailored to specific agency requirements.
- Construct a tactical 90-day roadmap for pilot project implementation and monitoring.